

Access Statement

Access Statement for the Four Seasons Guest House Plymouth

Introduction

Four Seasons Guest House is a small family run establishment, situated in a pretty Victorian terrace. It is located in a small close adjacent to the Barbican just below The Hoe and The Citadel close to the city centre, Royal Theatre, Pavilions, Aquarium, Queen Anne's Battery and Sutton Harbour.

Pre-arrival

- We deal with enquiries by telephone, post and e-mail
- We will supply a booking confirmation via e-mail or post.
- A cancellation policy is in force.
- Plymouth train station is a 5 minute taxi journey; the station has level access and a lift. Taxis are available from the station forecourt.
- The Main Bus Station is within a 10 minute walk.

Arrival & Car-parking Facilities

- There are 13 on street car parking places within the close.
- There are numerous on street car parking places within the area.
- £2 a day visitors parking permits are available from the guest house.
- On-street parking is free after 1800 hrs until 1000 hrs every day.
- There is an exterior bell to alert reception.
- Luggage can be dropped off before parking vehicle.
- Assistance can be provided with luggage.
- Public transport is available in the area.
- There is no formal reception area within the Guest House.

Main Entrance & Reception

- The main entrance is up 8 tiled steps with a handrail from the main pavement. (13cm rise, 25cm deep).
- The main door is side hung and 85cm wide, kept hooked open between 07:30 and 22:30.
- The Inner door is plate glass, side hung and 85cm wide.
- All public areas are well lit.
- The Proprietors can be contacted either via the internal bell in the main hallway or via the main telephone number.(01752 223591)

Public Areas

- Breakfast room with seating for 14 persons is located on the ground floor at the front of the building.

Laundry

- Laundry services are provided by a local dry cleaners on request

Bedrooms & Bathrooms

Four Seasons has 7 bedrooms over 3 floors. Each bedroom comprises a welcome book, wardrobe, chair, desk, mirrors, hairdryer, tea/coffee/hot chocolate & biscuits, TV, a selection of toiletries, towels and central heating. The double beds are 4 foot 6 inches wide and the singles are 3 foot wide. We provide soap, liquid soap shower gel & shampoo in the bathrooms.

Ground Floor

- **Room 7. Comprises:** double bed with en- suite shower room.

12 Stairs (16cm rise, 30cm deep) **with bannister to Mezzanine Floor.**

Mezzanine Floor

- Toilet and shower for room 3 (controlled by room 3's key). Toilet for room 4 (controlled by room 4's key)

6 Stairs (16cm rise, 30cm deep) **with Bannister leading to first floor**

- **Room 1 comprises:** Twin single beds with en-suite shower room.
- **Room 2 comprises:** double bed with en-suite shower room.
- **Room 3 comprises:** double bed with wash hand basin.

11 Stairs (16cm rise, 30cm deep) **with bannister to turn landing and then 6 stairs** (16cm rise, 30cm deep) **with bannister to second floor**

- **Room 4 comprises:** double bed with wash hand basin and shower.
- **Room 5 comprises:** double bed with en-suite shower room.
- **Room 6 comprises:** Twin single beds with en-suite shower room.

Contact Information

Four Seasons Guest House

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Website: www.fourseasonsguesthouse.co.uk

- Grid ref: SX479540
- Hours of operation 7am – 10pm
- Emergency doctor: 01392 824600
- Taxi number: 01752 222222